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Bib Data Sheet

CONFIRMATION NO. 6343

SERIAL NUMBER 10/675,719	FILING OR 371(c) DATE 09/29/2003 RULE	DATE C		GROUP ART 2136		UNIT		ATTORNEY OCKET NO. 4366-135
Ramona Lynr ** CONTINUING DA ** FOREIGN APPLI		* **** GRANTE	ĒD					
Foreign Priority claimed yes no 35 USC 119 (a-d) conditions yes no Met after met Verified and Acknowledged Examiner's Signature Initials			STATE OR COUNTRY CO	SHEETS DRAWING 3		TOTAL CLAIMS 49		INDEPENDENT CLAIMS 3
ADDRESS 48500								
TITLE Using voice over IP	or instant messaging to c	onnect to	o customer pro	ducts				
RECEIVED No	EES: Authority has been given in Paper o to charge/credit DEPOSIT ACCOUNT o for following:				All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit			